



Keeping data flowing at America's largest refinery

Motiva, Houston, Texas

Motiva owns and operates North America's largest refinery, processing 630,000 barrels of oil every day. Based in Houston, Texas, Motiva supplies more than 5,000 retail gas locations through the Gulf and East Coast of the United States. It is a massive operation, to say the least.

“ The time freed up by DTN TIMS[®] allows schedulers to focus on commercially-driven decisions rather than data entry work. ”

Reymond Sinson, Motiva

What they were up against

Motiva sought a solution for increased data collection demands impacting their terminal business. The following areas needed to be addressed:

- Logging in to multiple supply partner portals on a daily basis
- Tracking emailed reports
- Individual data repositories
- Manually reviewing and analyzing data for discrepancies
- Data manually entered into spreadsheets

What we did to help

DTN TIMS collects, aggregates, classifies, and organizes all of the data inventory managers need. Each user can customize the interface to view just the specific information they need to do their jobs.

With DTN TIMS:

- Normalized, reliable data flows into any back-office system
- Automated data aggregation saves employee time
- Monitored and validated data flags outlying data before it becomes a problem
- The secure cloud repository maintains company security

What the impact was

After adopting DTN TIMS, Motiva is now able to largely automate the collection of 465 documents (including pipeline schedules, bulk tickets and BOL activity) per day without individual employee labor.

If an error reporting issue comes up, the DTN Customer Success team resolves it quickly and competently.

DTN TIMS allows customers to benefit from faster revenue realization, greater employee satisfaction and productivity, and more efficient operations.

Using the bulk and BOL tickets has aided in reconciliations and eliminated some manual bookings, which has reduced back-office costs. //

Lance Hingst,
Motiva